

PATIENT RIGHTS & RESPONSIBILITIES

PATIENT RIGHTS

- Right to respect values and beliefs, any special preferences, cultural needs, and responding to requests for spiritual needs.
- Right to respect for personal dignity and privacy during examination, procedures and treatment.
- Right to protection from neglect or abuse
- Right to treating patient information as confidential.
- Right to the refusal of treatment.
- Right to seek an additional opinion regarding clinical care.
- Right to informed consent before the transfusion of blood and blood components, anaesthesia, surgery, initiation of any research protocol and any other invasive/high-risk procedures/treatment.
- Right to complain and information on how to voice a complaint.
- Right to information on the expected cost of the treatment.
- Right to access to their clinical records
- Right to information on the name of the treating doctor, care plan, progress and information on their health care needs.
- Right to determining what information regarding their care would be provided to self and family.

PATIENT RESPONSIBILITIES

- To faithfully undergo the agreed therapy.
- To follow the doctor's instructions diligently.
- To take necessary preventive measures in case of infectious diseases as per the Doctors instructions.
- To be aware that doctors and nurses are also human beings and are amenable to mistakes and lapses.
- To make the payment for the treatment, where over applicable, to the doctor/hospital promptly.
- To respect the autonomy of the doctors and nurses.
- To treat doctors and nurses with respect.
- To be punctual to attend the Hospital for the treatment at the given time.
- To preserve all the records of one's illness.
- To keep the doctor informed if the patient wants to change Hospital/Doctor.
- To read all the medical forms including consents thoroughly prior to the admission.